



GUIDELINES



SandBox is Alviera's unique getaway for families and friends! It features a full stretch of exciting attractions that will surely make everyone appreciate the outdoors. To ensure that you have the best and safest outdoor experience, the following guidelines must be observed:

1. Parking is free. Drive carefully as SandBox, its owners, and its affiliates will not be responsible for any damage or loss of your vehicles, its accessories, or any items inside.
2. You are expected to take care of your belongings, which may be subject to safety checks. SandBox does not allow the following:
 - Any dangerous or hazardous tools and materials.
 - Food and alcoholic beverages.
3. SandBox has an entrance fee with corresponding packages. Tickets are valid from the day of purchase only. You must read and sign a waiver upon entering the park. If you are under 18 years old, an adult or a guardian must sign on your behalf.
4. Children must be supervised by their guardians at all times. Kids below 4 feet in height are not allowed to use any of the attractions.

5. Queuing and waiting time on each attraction is observed for everyone's comfort. You are encouraged not to bump, push, or move others in the line. Groups must wait together. Cutting in lines is not permitted.
6. Courtesy to everyone in the park is highly appreciated. Engaging in unsafe or offensive behavior is not allowed.
7. You must wear proper attire- comfortable shirts, pants, shorts, and shoes at all times while inside the park.
8. For your safety and to avoid injury, you must comply with all notices, directions, and requests of any facilitator, posted, given or made.
9. Keep your tickets while inside the park. Lost tickets will not be replaced and guests without tickets will not be allowed to ride. For re-entries, ticket and hand stamp are required.
10. Your tickets are non-transferable, non-exchangeable, non-refundable, and void if altered. One ticket can only accommodate one person on the day it was purchased.
11. SandBox has designated smoking areas. Please request any SandBox staff for assistance.
12. SandBox does not allow the following activities:
 - Sale of goods or services or the display of goods or services for sale.
 - Distribution of printed materials of any kind.
 - Unbooked events, shoots, demonstrations, speeches, public functions, among others.

13. SandBox may ask anyone to leave the park, without refund, for failure to comply with any of its safety guidelines.
14. Sandbox may charge the guest if he/she incurred damage to any property inside Sandbox.
15. SandBox may change the operating hours of the park or any of its attractions due to park capacity, booked events, inclement weather, among others.
16. Pets are not allowed inside the park.
17. Gadgets are not allowed inside the facilities (Aerial Walk, Giant Swing and Adventure Tower).
18. For other questions and concerns, please approach any SandBox staff for assistance.

Have a great day in SandBox!

For other inquiries you may reach us via email at info@alviera.ph via mobile **0917-803-3099** or via landline **(045) 432-0014 Monday – Friday 8am-12nn, 1pm-5pm.**